CROMPTON VIEW SURGERY

# SPECIAL POINTS OF INTEREST

#### Going abroad?

Most vaccines take a while to work so fill in a travel questionnaire as soon as possible to ensure you are covered against the local diseases.

#### Accepting new patients

We are accepting new patients so if you know someone who needs a GP then ask at reception for the forms.
Signing up is easy.

If you have any comments or queries then please feel free to jot them down and place them in our comments box.

# Practice Update

W W W . C R O M P T O N V I E W S U R G E R Y . C O . U K

SPRING 2018

## Get the most from your GP - Top Tips

- Consider preparing <u>short</u> notes include how you would describe your symptoms.
- It's tempting to bring a list of unrelated problems consider what is achievable in 10 minutes.
- Get to the point don't feel you have to justify why you are here and don't save important issues to the very end.
- Formulate in your own mind what you are worried about and any particular concerns.
- Ask yourself Is it important I'm seen quickly or would I be better waiting for my usual GP?
- Don't be put off by a GP who runs late they may be spending time with someone who needs it most - it may be you one day!
- Make sure you understand the next steps before you leave the room.

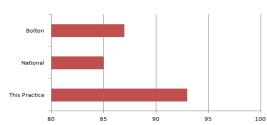


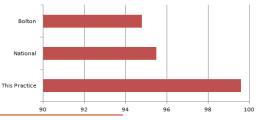
Due to pressures on their time, the GPs and practice nurses will not be able to issue repeat prescriptions within normal GP consultations. Please order your repeat medication in the usual way. This will help the GPs run to time.

## How do we perform? Latest data.

#### Clinical Performance

This chart shows the % clinical targets we achieved. It covers numerous conditions including lung disease, heart disease, diabetes, cancer and stroke care.





### Patient Experience

This chart shows the % of people who reported their overall experience of the surgery to be good.

Clinical performance data is taken from the national Quality & Outcomes Framework results 2016/17. Available online at qof.hscic.gov.uk. Patient experience results are taken from the national GP patient survey 2017. Available online at www.gp-patient.co.uk.